



Welcome to a New Chapter at St. Anne Home!

We are pleased to share an important update about the future of our community. This change is designed to enhance our services and ensure that St. Anne Home continues to be a place of exceptional care and support for our residents and their families.

What's Happening?

- 1. New Operation Services Partnership**

St. Anne Home has entered into an affiliation agreement with The Carmelite System, a respected leader in senior living and healthcare operations. This affiliation will bring additional expertise, resources, and innovative practices to further our mission of delivering the highest quality care.

- 2. Same Mission and Core Values**

St. Anne Home remains a sponsored ministry of the Felician Sisters steadfast in our mission and core values.

- 3. Leadership Transition and Retirement Announcement**

To support the affiliation and ensure continuity throughout the transition, Jeff Long will continue to serve as President through the end of November. During this time, he will work closely with The Carmelite System to help guide and facilitate this new chapter. Following this period, Jeff will retire from St. Anne Home, concluding a tenure marked by dedication, leadership, and deep commitment to our mission.

What this Means for You

- **Residents and Families:** You can expect the same personalized care and services, with enhancements over time as we implement new programs and processes.
 - **Staff:** This transition brings opportunities for professional growth, new resources, and tools to better serve our residents.
 - **Community Partners:** We remain committed to collaboration and innovation in serving the needs of seniors and their families.
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Join Us to Learn More We invite you to attend one of our informational sessions to learn more about this update:

- July 17, 2025, at 7:00am, and 1:30pm, 3:00pm and 6:00pm (Location: All Purpose Room)
- July 18, 2025, at 7:00am, 1:30pm, 3:00pm and 6:00pm (Location: All Purpose Room)

- Huddles to occur on July 19, 2025, at the All Purpose Room at 7:00 am (Location: All Purpose Room)
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FAQs Please see our [FAQ Page] to find answers to common questions, including:

- Why is this transition happening?
 - How will the operation services agreement improve services?
 - Will there be any changes to staffing or resident services?
 - Are there any changes to the mission and core values?
 - How does the new services agreement with The Carmelite System align with the mission of St. Anne Home?
 - Why was The Carmelite System chosen as a partner?
 - Who is The Carmelite System?
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Contact Us We understand you may have questions or concerns. Please don't hesitate to reach out to Jeff S. Long, President and CEO:

- **Phone:** 724-837-6070
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Stay Informed We are committed to keeping you updated throughout this exciting transition. Follow us on Facebook and check back here for the latest news.

Thank you for your continued trust and partnership as we embark on this new chapter together.

St. Anne Home



FAQs: Answers to Common Questions About the Transition

Why is this transition happening? This transition is part of our strategic efforts to ensure that St. Anne Home continues as a Felician sponsored ministry to provide exceptional care and services. Affiliating with The Carmelite System allows us to bring in additional expertise, resources, and innovative practices to enhance the quality of life for our residents and support for our staff. It's a proactive step to strengthen our operations and ensure sustainability for the future.

How will the operation services agreement improve services? The operational services agreement with The Carmelite System introduces access to best practices, advanced systems, and a wealth of experience in senior living and healthcare. This partnership will help us:

- Streamline processes to improve efficiency and effectiveness.
- Enhance training and development opportunities for staff.
- Expand and refine programs and services to meet residents' evolving needs.
- Invest in technology and infrastructure improvements.

Will there be any changes in staffing or resident services? No immediate changes to staffing or resident services are planned as part of this transition. Our focus is on ensuring continuity and maintaining the high standard of care and services that our residents and families rely on. Over time, there may be changes, enhancements or additions to services as we work with The Carmelite System to identify new opportunities for improvement.

Are there any changes in the mission and core values? None whatsoever. St. Anne Home remains as it always has been a sponsored ministry of the Felician Sisters anchored in our exact same mission and core values.

Why was The Carmelite System chosen as a partner? The Carmelite System (TCS) was chosen as a partner for St. Anne Home due to their shared commitment to compassionate care, innovation, and preserving Catholic healthcare traditions. TCS has decades of leadership in faith-based healthcare operations and is known for its expertise in senior living and post-acute care. By aligning with TCS, St. Anne Home aims to ensure that residents, families, and staff benefit from enhanced resources and innovative practices that elevate the standard of care. This partnership reflects a shared vision of being better than the best while safeguarding the integrity of Church ministries.

Who is The Carmelite System? The Carmelite System, sponsored by The Carmelite Sisters for the Aged and Infirm, is a leader in faith-based senior care. They manage communities with a focus on dignity, compassion, and service. TCS has a presence across much of the U.S. and in Ireland, specializing in skilled nursing, assisted and independent living, rehabilitation services, and memory care programs. Their dedication to preserving Catholic healthcare traditions ensures that residents receive exceptional care in spiritually enriched environments.