

May 21, 2020

Dear Family Member, Friend, and or Responsible Person,

St. Anne Home continues to be diligent and focused in consistently following current and evolving guidance from Centers for Disease Control (CDC), Centers for Medicare & Medicaid Services (CMS) and the PA Department of Health (PA DOH). We also have a great team of long-term care professionals led by our Board-Certified Geriatric Medical Director, Dr. Thomas DeGregory, DO CMD HMDC. We have been continuously evaluating, refining and adding new Engineering Controls and Administrative Controls as well as monitoring our Personal Protective Equipment (PPE) usage and inventory levels to protect the residents and staff from COVID-19. A few of these recent Infection Prevention and Control measures we have implemented over the last month include but are not limited to the following:

1. Made early requests to our Healthcare Coalition of Southwestern PA's Emergency Management Preparedness staff to request PPE for our staff to ensure we have adequate inventory levels and that these levels are maintained throughout the pandemic. This resulted in two shipments from the Pennsylvania Emergency Management Agency on April 2nd and 15th, 2020.
2. Timely obtained enough cloth masks for all residents to wear for Universal Masking protection in our buildings.
3. Continuously trained, reinforced and competency tested our staff to ensure consistent implementation of our Infection Prevention and Control measures.
4. Installed equipment to create a negative airflow inside a resident room that can be moved and used should any resident test positive for COVID-19.
5. Installed fifteen Nu-Calgon Air Purification through Bi-Polar Ionization system on all heating and/or air conditioning air handling units that serve common spaces in both our Nursing Facility and Personal Care Home Villa Angela at St. Anne Home. When the ions come in contact with viruses, bacteria or mold, they remove the hydrogen molecules from the pathogens. Without hydrogen, the pathogens have no source of energy and will die.¹
6. Installed portable Carrier OptiClean Negative Air Machines / air "scrubbers", which pulls in air and removes many contaminants, and discharges cleaner air back into the interior space.

The Carrier OptiClean uses a pre-filter and highly efficient HEPA (High Efficiency Particulate Air) filter and a heavy duty, yet quiet motor to remove contaminated air from the room. ²

7. Offered multiple and daily moral boosting and up lifting activities, treats and added person to person interactions for our residents as well as staff.
8. We have twice now lowered our threshold for testing residents. First in the beginning of April with residents being tested if they have a temperature of 99° F. or higher with another COVID-19 like symptom, and more recently we have elected to test residents with a temperature of 99° F. or higher without any other symptom.
9. All new admissions have been isolated in their room for a 14-day observation period. However on May 15th ,with testing capacity available, we began to COVID-19 test all those residents under observation in the 14-day isolation period. To date St. Anne Home has tested over 26 residents and all have tested negative for COVID-19. **Thank you, God, for looking out for us!**

None of these recently implemented Infection Prevention and Control measures listed above offer guarantees that COVID-19 will not enter our building, but please know we are continuously looking for ways to improve and add more layers of protection for the residents and staff. We will also continue our spirit up lifting efforts by creatively thinking of safe ways to engage and interact with the residents.

Based on recent guidance from the Pennsylvania Department of Health (PA DOH) we plan to increase our testing of residents as well as employees. To date we have had no new employees test positive for COVID-19 and the only employee who tested positive (over 6 weeks ago) was previously reported to our residents and families. It is important to note that this one COVID-19 positive employee had already been restricted from our campus as a result of our active and thorough entrance screening process. The PA DOH Epidemiologist concluded that no exposure occurred at St. Anne Home related to this employee.

We will continue to be completely transparent with you. Recent directives from the Centers of Medicare and Medicaid (CMS) require us to notify you of any new resident or employee who tests positive for COVID-19 by 5:00 pm the following day. In addition, if three or more residents or staff develop new-onset respiratory symptoms occurring within 72 hours of each other, we are to report this to you by 5:00 pm the following day. For these reasons, I ask that if you haven't provided us with an email address to please do so as soon as possible.

Nursing facility families can provide their email address to either Patty Stuchell or Tisha Hobaugh and Villa Angela families can provide their email address to Jennie Long or any of the Resident Care Coordinators. We will also be posting these reports to our web site at www.stannehome.org . Once on our web site, these reports can be accessed by clicking on: "News" in the top right of our web site.

This letter has been sent both via regular mail and by email on May 21, 2020 (if we had your correct email address) so if you didn't receive an email that means we don't have a correct email address for you or we still need an email address for you and /or another family member that can share this information. Multiple email addresses for one resident are welcome as we would like to keep as many family members up to date as possible with these specific COVID-19 reports.

Finally, I thank you for your continued support, prayers and trust you have placed with us to provide care and services to your loved one. We all appreciate this opportunity!

Sincerely,



Jeffrey S. Long, NHA, MHA, MBA
President and CEO

1. Nu-Calgon Application Bulletin 4-100 iWave 2611 Schuetz Rd., St. Louis, MO 63043 800-554-5499 Calgon is a licensed trade name www.nucalgon.com
2. Carrier FN1AAF Size 005 Carrier OptiVClean™ Negative Air Machine Product Data sheet 2020 Carrier Edition Date: 04/20 Catalog No.: QM-FN1AAF-01